

Consumer Purchases of Alternative Fuels

AM Breakout Session
Small Scale Experiments / Phase 1

Outline

Introductory material and context

Discussion summary: session F1

Discussion summary: session F2

More liquid fuel options are available for consumers for the first time in history...so what?

GASOLINE

MARKET SIZE	ALTERNATIVE FUEL BLEND OPTIONS	
137 Billion Gallons/Year	<p>E10: 90% of gasoline sold in the U.S. contains 10% ethanol (13 billion gallons blended into gasoline in 2010); adoption is “invisible”</p> <p>E15: Approved for use in cars 2001 and newer, but adoption is “overt”</p>	<p>E85: App. 100 million gallons sold in 2010, at 2500 stations (out of 105,000, or 0.02%). Energy density is 1/3 less than gasoline, but price per gallon gasoline equivalent is increasingly competitive with gasoline. Adoption is “overt”.</p>
58 Billion Gallons/Year	<p>B20: Most of the 309 million gallons of biodiesel produced in 2010 was sold as B20 at 620 stations; B20 can be used in most diesel engines without any modifications; fuel quality standards trailed early adoption</p>	<p>B100: Neat biodiesel can be used in most engines on the road today equipped with biodiesel compatible materials; issues regarding cold temp gelling and storage significantly constrain the market opportunity</p>

DIESEL

Imagine having this choice at the pump

Purchase: <input type="text" value="\$??"/>	
Gallons: <input type="text" value="10"/>	
GAS*	E85*
<input type="text" value="\$ 3.37/ga"/>	<input type="text" value="\$ 4.44/ga"/>
<input type="button" value="Push to Start"/>	<input type="button" value="Push to Start"/>



- What % of people would default to the cheaper choice?
- Why would someone choose to buy the more expensive fuel? Domestic support? Carbon footprint?

*Nationwide average price in gasoline gallon equivalents from DOE Clean Cities Alternative Fuel Report Jan 2012

Alternative fuels in the U.S. today

- How much demand is there, without infrastructure?
- How does disaggregated (consumer) demand compare with aggregated (fleet) demand?
- Is the product more important than the who sells it?



Objectives and output of this session

- Brainstorm Phase 1 research projects that:
 - ▶ Propose a creative modification to the fuel purchasing experience
 - ▶ Create hardware/software to deliver the modification
 - ▶ Measure the efficacy of the modification
- Define and begin to address the tough questions
 - ▶ How well do we know the challenges?
 - Independent gas stations
 - ▶ How can we work with the existing infrastructure?
 - ▶ How long does it take to build the relationships needed for a physical test at a gas station?
 - ▶ Will this have an impact?

Key Project Attributes

- Theory-Based
 - ▶ Does the project build on existing findings in transportation behavior or other areas of behavioral science?
- Measurable
 - ▶ Can the project demonstrate a change in vehicle adoption (not just purchase intent)?
- Rigorous Protocol
 - ▶ Does the project utilize sound techniques for intervention and data collection?
- Scalable
 - ▶ Are the techniques extensible to large populations?

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New ideas to reduce barriers to alternative fuel adoption

Concept	Why now?
Community/civic involvements/incentives (challenge)	Broadband/mobile computing, metrics better
Change measurement to \$/mi or mi/\$	More useful metric and ability to calculate and present it real time
IT approach, mobile interface (geography/selection bias)	Generational change, AFV availability
Increase entertainment value of fuel purchases	Increased awareness of fuel impacts, more relevant
Virulence of ideas/apps/videos/social networking	Attitudinal change toward perceptions of fuel
Include domestic/local content—does it matter?	
Identify the specific metrics relevant to communities	Ability to obtain and analyze macro-level data

What could a Phase 1 project look like?

- Utilizing cell phones as a data gathering tool at point of sale
- Testing various metrics for prices (\$/mi vs \$/gal)
- Evaluating community challenges and metrics
- Base studies in a location that has existing infrastructure for alternative fuel distribution
- Testing responsiveness to various metrics (local impact, environmental impact, peer responses)

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Testable Concepts for Phase I

Buy miles instead of fuels; buy subscription/yr

Fuel labeling; Framing effects for visual advertising

Metrics that accurately capture “performance” and “meaningfulness” to consumers (connection between fuel and car)

New fuel deliveries and mechanisms; Convenience

Direct feedback, onsite from attendants

Reward program & incentives

Shareholder program for infrastructure development & ownership (voluntary \$0.01-0.02/gal)

Architectural design of stations

Randomized fuel dispensing/benefit of trying it out

Capitalizing on what impacts customer decisions/behavioral levers; what are we trying to do on the “moral” side?

Social proofing and norms; IT applications



Experiment Setup

Experimental setups

- Station design
- Information monitoring and impactfulness
- Scale and data requirements, analytics
- Fuel price structure and purchasing; including, fuel delivery
- Infrastructure ownership
- Promotion of interdisciplinary partners and retailers
- Point of intervention (ex. Kids)